



**CITY OF PHOENIX**  
**HUMAN SERVICES DEPARTMENT**

June 1, 2026

Human Services Director  
**Jacqueline Edwards**

Management Assistant II  
 Vanessa Ramirez

Management Assistant II  
 Destinee Sior

Assistant Human Services Director  
**Nichole V. Ayoola**

Assistant Human Services Director  
**Tracee Hall**

Management Assistant II  
 Carmen Rentas

Workforce Development Division  
 Deputy Human Services Director  
 Jovanna Parkhouse

Community Services & Initiatives Division  
 Deputy Human Services Director  
 Francisco Blanco

Management Services Division  
 Deputy Human Services Director  
 Alexandra Platas

Education Division  
 Deputy Human Services Director  
**VACANT**

Strategic Initiatives Section Manager  
 Raquel Wind

Office of Refugee & Immigrant Support  
 Special Projects Administrator  
 Sandra Mendez

Victim Services Division  
 Deputy Human Services Director  
 Susan Hallett

Senior Programs Division

GO Bond Projects

Career Services

Community Services

Fiscal

Head Start Program

Human Trafficking Awareness

Family Advocacy Center

Senior Nutrition Meal Program

36 Positions

Eviction Legal Services

Facilities

Early Head Start Home Base

Teen Dating Violence Awareness

Victim Services Programs

Senior Transportation Program

Human Resources Supervisor  
 Erica Brown

Landlord & Tenant Program

Procurement

Early Head Start Center-Based

Let's Talk Teal Sexual Assault Awareness

Fast Track Cities HIV/AIDS Awareness

Recruitment/ Training

Volunteer Income Tax Assistance

Information Management

Paint Phoenix Purple Domestic Violence Awareness

Employee Relations

Human Resources Transactions

4 Positions

73 Positions

29 Positions

163 Positions

2 Positions

1 Positions

25 Positions

54 Positions

5 Positions

**Total LTL: 7**

**Total Incumbent: 312**

**Total Positions: 394**

**Vacant Positions: 75**