

OFFICE OF ACCOUNTABILITY AND TRANSPARENCY

Quarterly Report

April 1 - June 30, 2026



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OAT BACKGROUND

The City of Phoenix created the Office of Accountability and Transparency (OAT) in 2021 to perform independent civilian oversight of the Phoenix Police Department (Department). OAT reviews Department administrative investigations of critical incidents involving sworn personnel and provides community members with a way to freely communicate complaints, commendations, and concerns about officers and the Department without fear of retaliation.

Phoenix City Code (P.C.C.) § 20-1(C) requires OAT to:

- Take community complaints or commendations.
- Establish procedures for receiving anonymous complaints.
- Conduct outreach within the community.
- Support services to community members impacted by the Department.
- Review Department investigations.
- Make recommendations to the Police Chief regarding policy rules and training issues.
- Conduct mediation to resolve disputes.
- Administer a youth outreach program.
- Address other issues of concern to the community.

See P.C.C. [§§ 20-4 through 20-26](#) for additional information about OAT's responsibilities and operations. Chapter 20 was revised in May 2024 and codified in September 2024. This report includes OAT's second quarter updates (April 1 through June 30) in fulfillment of OAT's obligation under P.C.C. § 20-8(C) to publish a quarterly status report.

Information sharing between OAT and the Department is governed by a Memorandum of Understanding (MOU), first established in 2023 and revised during the first quarter of 2025. The full MOU can be viewed [here](#).

REVIEW CASES

OAT review cases come from complaints filed by the public, media reports, and Department notifications for certain types of incidents (e.g. officer involved shootings). OAT added 19 review cases during the second quarter of 2026, for a total active caseload of 169.

OAT released 12 review reports in the second quarter of 2026. The reports reviewed the Department's administrative investigations of six officer involved shootings, three of which were fatal, two criminal allegation cases involving officers arrested on domestic violence-related charges, one in-custody death case, one use of force case, and two unprofessional/misconduct cases. OAT concluded that 10 of the 12 investigations were thorough and complete, and included recommendations to improve future administrative investigations in seven of the 12 reports. The Department agreed with all OAT recommendations. OAT review reports and Department responses can be found on the OAT [website](#).

During the last quarter of 2025, the Department launched a hotline for community members to submit compliments and complaints regarding police employees and services. Non-urgent calls to the hotline are routed to OAT staff. Community members can also contact OAT directly by phone, email, or in person by visiting Phoenix City Hall Monday through Friday, from 8:30 am to 4:30 pm. Between April 1 and June 30, OAT received 565 contacts from community members via phone (307), email (234), walk-in (20), U.S. mail (2), a community engagement event (1), and Federal Enforcement Complaint Reporting Portal (1).¹ Of these, 278 were complaints and six were commendations. The remaining 281 contacts were general inquiries.

CIVILIAN REVIEW BOARD

Established in 2024, the Civilian Review Board is tasked with reviewing OAT reports and recommendations to the Department, and then voting to adopt, decline, or table the report pending further information. The Board is comprised of nine members appointed by the Phoenix City Council and meets monthly.

¹ The Federal Enforcement Complaint Reporting Portal was launched this quarter as part of the Community Transparency Initiative (CTI) established by Mayor and Council. The reporting portal and other aspects of the CTI can be found [here](#).

During the second quarter of 2026, the Board reviewed 11 OAT reports and the Department's responses to those reports. The Board voted to adopt OAT's conclusions and recommendations in all reports.

MEDIATION

Between April and June 2026, OAT identified 116 mediation-eligible community complaints. Of those 116, the Department approved 10 for Department-level mediation and 22 for individual officer mediation.² The remaining 77 complaints were still pending Department review.

At the end of the quarter, 30 of the 32 complaints were pending officer or Department designee consent to participate in mediation, one community member declined participation, and one complaint was resolved through Department-level mediation. The participating community member expressed gratitude for themselves and their family and found the mediation helpful.

COMMUNITY ENGAGEMENT

Between April 1 and June 30, 2026, the OAT Community Engagement team gave 13 presentations, conducted 7 meet-and-greets, and made 60 new community engagement contacts via phone, email, and in-person. Additionally, OAT made 2,219 community member contacts and tabled 14 events including:

- Career Day at Tomahawk Elementary School
- SBHIS Health and Resource Fair
- District 8 Community Cookout
- Mi Familia Vota Citizenship Fair
- Juneteenth at Eastlake Park



² Ops Order 2.2.01 establishes Department's eligibility criteria for mediation.

TRAINING

In the second quarter of 2026, OAT staff attended the following virtual training courses provided by the National Association for Civilian Oversight of Law Enforcement (NACOLE) to enhance and develop their knowledge and skills:

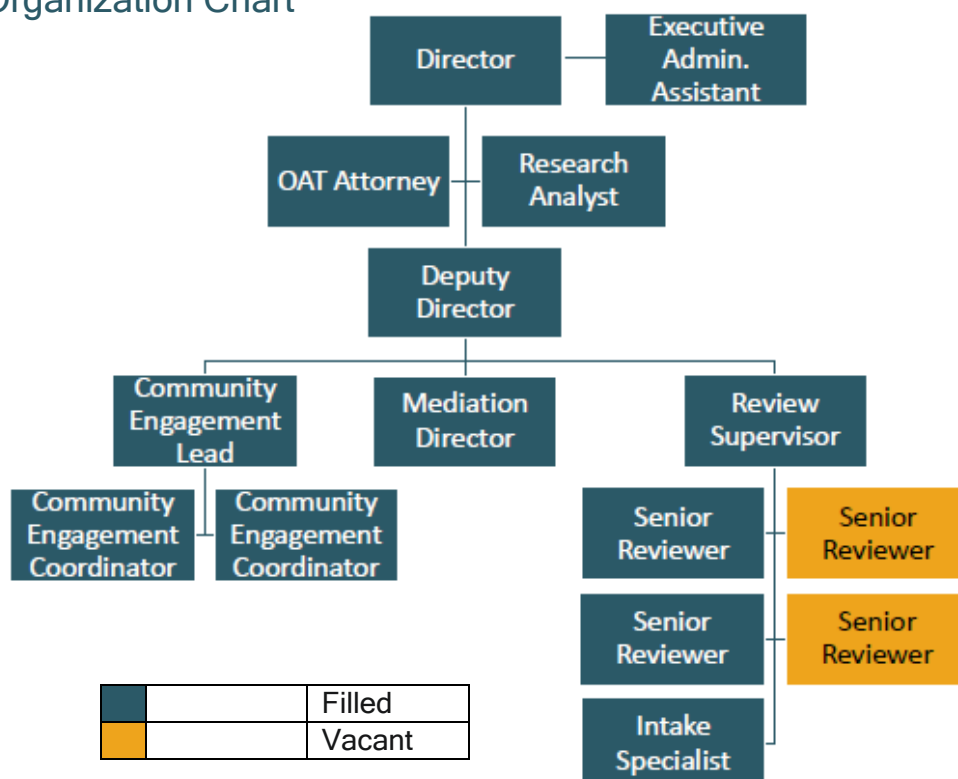
- Lies, Damned Lies & Statistics: How You May Be Misled with Statistics and Flawed Research
- Beyond Compliance: Using Oversight to Drive Wellness and Cultural Reform
- Reading the Death Record – Autopsy Reports, Toxicology, and Medical Records in LE-Related or Custodial Death

In addition to OAT regular internal and City training on various matters related to agency practice, OAT staff received training from the City of Phoenix Police Department on Active Bystandership for Law Enforcement and Trauma Informed training from Semilla Consulting LLC.

HIRING

OAT ended the second quarter of 2026 with two vacant Senior Reviewer positions. See the OAT organization chart below.

Figure 1: OAT Organization Chart





www.phoenix.gov/accountability



OAT@phoenix.gov



602-262-6287 (OAT7)