

EDUCATION DIVISION

Head Start Birth to Five Program 602-262-4040
Phoenix.gov/humanservices/programs/head-start

Early Head Start Home-Based Program

Child development and health services are provided in the home of low-income families with children under the age of three and pregnant women.

- Active learning experiences
- Twice a month socialization events
- Parenting guidance and education
- Services for special needs children
- Streamlined transition to Head Start
- Assistance accessing community resources

Early Head Start - Child Care Partnerships

Child development and health services are provided in partnership with community child care centers for children under the age of 3 with working parents or parents enrolled in school full-time.

- **Cactus Kids**- 7418 W. Indian School Rd.
- **Kidz Kampus** – 7949 W. Indian School Rd.
- **Out of This World** – 3849 W. Encanto Blvd.
- **Robin's Nest** – 3420 N. 35th Ave.

Head Start – Preschool

A preschool program for three to five-year-old children from eligible families living at or below federal poverty level. Head Start provides:

- School readiness activities
- Mental, social and emotional development support
- Comprehensive services in health, nutrition, mental health and social services
- Specialized education services for children with disabilities
- Opportunities for parents to become volunteers and active decision makers in the program



STRATEGIC INITIATIVES

The Strategic Initiatives Section provides support to city sponsored campaigns and initiatives. These campaigns provide education and awareness to the community with the goal to end; domestic violence, human and sex trafficking and the spread of HIV. For more information contact 602-262-6666. Current initiatives and campaigns are:

Paint Phoenix Purple Campaign

The Phoenix City Council has identified domestic violence as a city-wide priority and developed a plan to make Phoenix a national leader in the prevention and response to domestic violence, teen dating violence, and sexual assault. For more information, visit paintphoenixpurple.org



Human Trafficking Initiative

To establish the city of Phoenix as a leader in addressing and combating human trafficking through Awareness/Outreach, Training, Law Enforcement and Victim Services. For more information, visit phoenix.gov/stophumantrafficking



Fast Track Cities Initiative

Fast-Track Cities work towards ending AIDS as a public health threat by 2030 by building upon, strengthening, and leveraging existing HIV-related programs and resources. For more information, visit phoenix.gov/hivphx



HOMELESS SERVICES DIVISION

The Homeless Services Division provides street outreach, emergency shelter, rapid rehousing, permanent supportive housing and other supportive services for Veterans, single individuals and families with children experiencing homelessness through contracts with community based organizations.

Shelter and housing services for persons experiencing homelessness in Maricopa county can be accessed through single points of entry by population:

- Families and individuals seeking shelter or housing as a result of domestic violence; 480-890-3039.
- Families with children seeking shelter or housing; 602-595-8700.
- Unaccompanied youth seeking shelter or housing; 602-254-3247.
- Single individuals seeking shelter or housing; 602-759-5356.

Homeless division staff collaborate with several City departments in support of the PHX C.A.R.E.S. (Community · Action · Response · Engagement · Services) program. This program addresses community concerns related to homelessness by engaging persons experiencing homelessness, finding long term solutions, taking action needed, and encampment clean-up. For more information or to open a case, please call 602-262-6251 or visit phoenix.gov/phxcare



The Homeless Division facilitates the “We’re Cool” campaign which offers free bottles of water and indoor locations to cool off during the summer months. For more information, please call 602-534-0543 or visit phoenix.gov/heat

BUSINESS AND WORKFORCE

DEVELOPMENT DIVISION

ARIZONA@WORK City of Phoenix

ARIZONA@WORK is the statewide workforce development network that helps employers of all sizes and types recruit, develop and retain the best employees for their needs. For job seekers throughout the state, the City of Phoenix provides services and resources to pursue employment opportunities at three job center locations:

North Job Center

9801 N. 7th St. 602-861-0208

West Job Center

3406 N. 51st Ave. 623-245-6200

South Job Center

4635 S. Central Ave. 602-771-0630

Adult Basic Services

Basic Job Search assistance is available thru:

A New Leaf

4520 N Central Ave. 602-601-7200

YMCA

5517 N. 17th Ave. 602-242-7717

Youth Services

The youth workforce program provides opportunities for youth, ages 16-24, who are not engaged in education or employment opportunities.

Arizona Center for Youth Resources (ACYR)

649 N. 6th Ave. 602-262-6721

YMCA

3825 N. 67th Ave. 602-688-5325

Chicanos Por La Causa (CPLC)

619 N. 6th Ave., Bldg B 602-257-0700

Jewish Family & Children Services (JFCS)

9014 N. 23rd Ave., #3 602-238-4334



COMMUNITY AND SENIOR SERVICES DIVISION

Senior Centers 602-262-7379
Fifteen senior centers provide a variety of social, recreational and volunteer opportunities geared toward, but not limited to, older adults. Programs include congregate lunch as well as supplemental nutrition programs, recreational and fitness activities, educational opportunities, socialization, information, referral and advocacy. Senior centers support independence of not only active adults, but adults with disabilities.

Adam Diaz Senior Center 4115 W. Thomas Rd.	602-262-1609
Chinese Senior Center 734 W. Elm St.	602-262-6411
Deer Valley Senior Center 2001 W. Wahalla Lane	602-495-3714
Desert West Senior Center 6501 W. Virginia Ave.	602-495-3711
Devonshire Senior Center 2802 E. Devonshire Ave.	602-262-7807
Goelet A.C. Beuf Senior Center 3435 W. Pinnacle Peak Rd.	602-534-9743
Helen Drake Senior Center 7600 N. 27th Ave.	602-262-4949
Marcos de Niza Senior Center 305 W. Pima St.	602-262-7249
McDowell Place Senior Center 1845 E. McDowell Rd.	602-262-1842
Paradise Valley Senior Center 17402 N. 40th St.	602-495-3785
Pecos Senior Center 17010 S. 48th St.	602-534-5366
Senior Opportunities West 1220 S. 7th Ave.	602-262-6610
Shadow Mountain Senior Center 3546 E. Sweetwater Ave.	602-534-2303
South Mountain Senior Center 212 E. Alta Vista Rd.	602-262-4093
Sunnyslope Senior Center 802 E. Vogel Ave.	602-262-7572

Family Services Centers

Family Services Centers provide a broad range of assistance to families and individuals residing within the city of Phoenix seeking to gain self-sufficiency. These services include:

- Information and Referral
- Case Management
- Emergency Utility and Rental Assistance

Family Services Centers are open Monday through Friday from 7:30 am to 5:00 pm. Emergency utility and rental appointments are handled on a first call, first serve basis. Calls are taken on Monday mornings starting at 8:00 am by calling 602-534-AIDE (2433). Seniors may access these services by calling 602-262-6631 between 1:00 pm and 5:00 pm on Mondays.

The three Family Services Center locations are:

John F. Long Family Services Center 3454 N. 51st. Ave.	602-262-6510
Sunnyslope Family Services Center 914 W. Hatcher Rd.	602-495-5229
Travis L. Williams Family Services Center 4732 S. Central Ave.	602-534-4732

This program was funded through a contract with the Arizona Department of Economic Security and points of view are those of the author and do not necessarily represent the official position or policies of the Department.

Community Initiatives 602-262-4520

The Community Initiatives Section improves the quality of life for Phoenix residents by assisting in capacity building of community groups serving the residents of Phoenix. This is primarily achieved through innovative, high impact strategies which include collaborating with a broad range of community groups, organizations and government programs.

Current initiatives include the Earned Income Tax Credit (EITC) Campaign and Volunteer Income Tax Assistance (VITA) which prepare and file taxes at no cost for low- to moderate- income families and individuals.

VICTIM SERVICES DIVISION

Family Advocacy Center 602-534-2120

2120 N. Central Avenue
The Victim Service Division provides advocacy services to victims and their families. Services are offered to individuals who have been victimized by crimes, such as domestic and sexual violence, homicide, sex trafficking, cold case sexual assault, and other violent crimes. Specialized victim advocates are also located at satellite locations. Services includes:

- Crisis intervention
- Emergency needs assessment
- Safety planning
- Victim advocacy and support
- 9-1-1 phone loan program
- Assistance with shelter access
- Assistance with protective orders
- Forensic medical exams
- Assistance with victim compensation applications
- Victims' rights education
- Information and referral services



City of Phoenix
HUMAN SERVICES DEPARTMENT



This publication is available in alternate formats upon request.

This brochure provides a partial listing of the programs offered by the City of Phoenix Human Services Department. If you have any questions or concerns regarding the Human Services Department operations, call 602-262-6666/voice or 7-1-1 Friendly.

City of Phoenix HUMAN SERVICES DEPARTMENT

A Community Action Agency



PROGRAMS AND SERVICES